



JOHNSTON POLICE DEPARTMENT

Chief of Police, Mark A. Vieira

Professional Standards Division

The Johnston Police Department is dedicated to serving the public with a commitment to excellence. We are devoted to upholding high ethical and clear standards of behavior for our officers in accomplishing our law enforcement mission. As an organization, we are committed to providing the highest quality and unwavering police service to all of our citizens and we are aware of the important responsibilities and duties we have as public servants. To protect citizens, officers, and the reputation of the Johnston Police Department, the Chief of Police is responsible for conducting prompt and thorough investigations of all complaints received. The courteous receipt of complaints, impartial investigation and just disposition are important in maintaining the confidence of the citizens we proudly serve. Citizens are encouraged to contact the Division of Professional Standards if they wish to express their satisfaction or disappointment concerning their interaction with a sworn or civilian member.

Complaint or Compliment Procedure and Protocol

Any person who wishes to file a complaint or express confidence towards a member of the Johnston Police may do so with any sworn officer of the Johnston Police Department. Civilian Complaint Forms are available to any citizen at the front entrance of the Police Station, at the Johnston Town Hall, 1385 Hartford Avenue, Johnston, and on our website, www.johnstonpd.com.

Persons who file a complaint or convey praise will be contacted by a member of the Professional Standards Division. A complaint will be investigated swiftly and impartially by an investigator from the Professional Standards Division. Dispositions of the complaint will be made available to the complainant as promptly as possible. All investigations shall be conducted in accordance with Department policy, applicable collective bargaining agreements, and the provisions of the *Law Enforcement Officers' Due Process, Accountability, and Transparency Act* under State law.

If you would like to make a compliment or complaint against a member of the Johnston Police Department, please download the **Civilian Complaint/ Compliment Form**. You may contact Deputy Chief Matthew LeDuc, Office of Professional Standards, at (401) 757-3115 for additional information or any questions you may have about the matter. Once you have completed the form please return it to the police station by hand or by mail. If you choose to mail your complaint please address it to:

Johnston Police Department
ATTN: Division of Professional Standards
1651 Atwood Avenue
Johnston, RI 02919



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**Johnston Police Department
Civilian Complaint/ Compliment Form**

Date of Complaint: _____

Time of Complaint: _____

Complainant Information

Name: _____

Telephone #: _____

Home Address: _____

Witness (if applicable)

Name: _____

Telephone #: _____

Home Address: _____

Name: _____

Telephone#: _____

Home Address: _____

Officer/ Employee (if known)

Name: _____

Badge Number: _____

Name: _____

Badge Number: _____

Location of Incident

Location: _____

Date of Incident: _____

Time of Incident: _____

